Kampeerterrein Buitenduin protects your personal data

Privacy Statement

We respect the privacy of visitors to our website and ensure that the personal information you provide is treated confidentially. Personal data is processed in accordance with the requirements of the General Data Protection Regulation (GDPR).

With this privacy statement we want to be transparent in the personal data we collect and for what purposes we use it. We process all personal data in such a way that it complies with the requirements of the General Data Protection Regulation (GDPR). Kampeerterrein Buitenduin only stores personal data that comes directly from the person concerned and that he or she has provided. This privacy statement applies when you visit our website or use our services.

Purposes of the data processing

Your personal data will be processed by us for the purpose of entering into and executing agreements regarding our products/services and managing the resulting relationships, including carrying out activities to increase our customer base. If you fill in a contact or registration form on the website, or send us an e-mail, the data you send us will be kept for as long as is necessary for the purpose of the form or the content of your e-mail. complete answering and handling thereof.

Cookies

We use cookies on our website for the optimal functioning of our website.

Newsletter

If you make an online reservation, you are automatically subscribed to our newsletter. You will receive an e-mail a few days before arrival with extra information about, for example, the best route and after your stay you will receive a request by e-mail to assess your stay.

If you no longer wish to receive e-mail after this, you can unsubscribe at the bottom of the e-mail. Both Kampeerterrein Buitenduin and the employees of the service providers involved have access to this personal data. We send a newsletter once a year (in addition to arrival and departure e-mail). You can unsubscribe from the newsletter at any time. This can be done via the unsubscribe link in the newsletter itself.

N.B. We would like to point out that you will not receive any information with the start date for bookings for the following season.

We use Mailchimp, an external program to send the newsletter, and share your personal data for this. You can of course view <u>Mailchimp's privacy statement</u>.

Contact (Form)

If you want to contact us, you can fill in a form via the website, call us or send us an e-mail. Your personal data is processed encrypted. If you contact us via the contact form, we will receive the following personal information from you: name, e-mail, message and optionally your telephone number. If you send an e-mail, we will receive the following personal data from you: e-mail address and message. We only share your personal data with the service providers we rely on, so that they can perform their work for us correctly and efficiently. We have a processing agreement with the service providers engaged to guarantee the same level of security and confidentiality of your personal data. When your contact request has been finally processed, your personal data will be deleted by us as well as by third parties within a certain period of time.

Online booking

If you want to make a reservation in our booking engine, we need the following personal information from you: salutation, first name, last name, zip code, street, house number, country, telephone number and e-mail address. We need this information to carry out the transaction. It may also be necessary for us to pass on your details to third parties so that they can process your reservation. The online payment takes place in the online environment of your bank. So here too an exchange of information takes place. After processing the booking, your personal data will be deleted by us as well as by third parties within a certain period of time.

Data from children under 16 years

Our website and/or services do not intend to collect personal data from website visitors who are younger than 16 years old, unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16 years of age. We therefore advise parents to be involved in the online activities of their children, in order to prevent personal data about children from being collected. If you are convinced that we have collected personal information from a minor without permission, please contact us using the contact details at the end of this privacy statement. The relevant data will then be deleted immediately.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Kampeerterrein Buitenduin and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or another organization mentioned by you.

You can send a written request for access, inspection, correction, deletion and/or transfer of your personal data, request for withdrawal of your consent or objection to the processing of your personal data to the contact details at the bottom of this privacy statement. We will respond to your request as soon as possible, in any case within four weeks. We request that you enclose a copy of your proof of identity with this request. Please note: you must hide your citizen service number (BSN number), also in the number series at the bottom of your proof of identity. In addition, you must state on the copy that the copy is provided for the above request. Only in this way can we ensure that only you have access to your personal data.

Kampeerterrein Buitenduin has no influence on the use of data by social media. We cannot obtain or change any personally identifiable information from Google Analytics for you. We would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority.

How we protect your personal information

Kampeerterrein Buitenduin takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. For example, Kampeerterrein Buitenduin uses encryption by means of an SSL. In addition, we ensure that only the necessary persons have access to the data, that access to the data is protected and that our security measures are regularly evaluated. If you believe that your personal information is not secure or there are indications of misuse, please contact us using the contact details at the end of this privacy statement.

Questions and / or remarks

If you have any questions or comments about this privacy statement, you can contact us using the contact details at the end of this privacy statement.

Contact details

Kampeerterrein Buitenduin Molenweg 15 1871 CD Schoorl Netherlands

Phone number: +31 (0)72 - 509 18 20

E-mail address: info@kampeerterreinbuitenduin.nl

Website: https://www.kampeerterreinbuitenduin.nl/#!/

Adjustment of privacy statement

We reserve the right to change this privacy statement. Changes will be announced on this website.